The NBA's Cleveland Cavaliers and ECMSI #TeamUp saves hours in Windows patching with **Acronis** RMM

Ohio-based MSP replaces Microsoft Intune and Ninite Pro with Acronis RMM.

The Nation Basketball Association (NBA)'s Cleveland Cavaliers joins forces with <u>Executive Computer Management Solutions Inc. (ECMSI)</u>, an Ohio-based MSP and Acronis #TeamUp partner, to protect the Cavaliers' vast IT ecosystem.

The Cavaliers used Microsoft Intune and Ninite Pro to patch critical software; however, both tools lacked robust capabilities when patching Windows machines. The Cavaliers and ECMSI chose Acronis Cyber Protect Cloud with RMM to consolidate and simplify patch management with a single solution.

THE SOLUTION

ECMSI and the Cleveland Cavaliers use Acronis Cyber Protect Cloud with RMM for the solution's ease of use, pragmatic reporting and fail-safe patching.

THE IMPACT

- Facilitates cybersecurity audits with reporting that documents active measures to mitigate cyber risk.
- Saves the Cleveland Cavaliers' IT department valuable time, enabling them to focus on other tasks.
- Increases ECMSI's leads, brand visibility and credibility in the community.

KEY CHALLENGES:

 Microsoft Intune and Ninite Pro tools lacked advanced patching capabilities.

Acronis

- Separate tools made managing patches and identifying CVEs difficult.
- Challenges with patching Windows machines elevated cyber risk.

KEY REQUIREMENTS:

- Dedicated partner to help manage patching, stay informed on the latest vulnerabilities and strengthen security.
- Centralized patch management and vulnerabilities assessment.
- Ability to approve, deny or delay patches.



"The #TeamUp Program has been great for us. The opportunity to work with Acronis and the Cleveland Cavaliers has been a successful one. I would recommend that everyone team up with Acronis on these types of solutions. It helps from a marketing perspective and helps build relationships and trust in the community."

Ralph Blanco, CEO, ECMSI

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