

Extranet Systems helps a senior care provider secure health data and support ISO 27001 compliance

Health care organization protects 200 TB of critical VM and Microsoft 365 data, improving resilience with Acronis Disaster Recovery



Extranet Systems is an Australia-based managed services provider with experience supporting organizations in various industries, including health care. A leading senior care provider needed a reliable way to protect critical Microsoft 365 data and maintain continuity across frontline and administrative operations.

Partnering with this senior care provider, Extranet Systems modernized backup and disaster recovery strategies using the Acronis Cyber Platform.

THE SOLUTION

Extranet Systems deployed Acronis Cyber Platform to provide Microsoft 365 backup and VM backup and disaster recovery through a unified approach to protecting health care data.

THE IMPACT

- **Improved Microsoft 365 protection:** Cloud data is backed up consistently, reducing exposure to data loss events.
- **Enhanced DR preparedness:** Rapid recovery strengthens readiness for service disruptions or outages.
- **Health care-focused guidance:** Extranet Systems provides ongoing support informed by real world senior care IT needs.
- **Greater peace of mind:** The organization gains confidence that critical systems and data are protected and recoverable.

KEY CHALLENGES:

- Microsoft 365 was central to communications and documentation across care and corporate teams.
- Data loss or prolonged downtime could directly impact daily operations, resident care and frontline operations.
- The senior care provider needed greater confidence in its ability to recover from outages or disruptive events.
- Internal IT required a dependable, easy-to-manage solution supported by a trusted partner.

KEY REQUIREMENTS:

- Reliable Microsoft 365 data protection to ensure email, files and collaboration data are consistently backed up and recoverable.
- Disaster recovery for cloud workloads and Microsoft Azure environments.
- Data protection that satisfies regulatory compliance, including the Aged Care Act, ISO 27001, and Australia's Privacy Act 1988.
- A trusted provider and solution that reduces complexity for internal IT teams.

“When you’re protecting a senior care provider, you’re really protecting the people who rely on them. That means keeping their critical systems safe and their data recoverable, so the team can focus on care instead of worrying about what happens if something fails.”

— Anthony Farrugia, Head of Commercial, Extranet Systems

