



Acronis

BASED ON VPAT®
VERSION 2.4REV

Acronis Accessibility Conformance Report

International edition

Name of product, version

Acronis Cyber Protect Cloud, v25.05

Report date

March 2025

Product description

Acronis Cyber Protect Cloud unites backup and next-generation, AI-based anti-malware, antivirus, and endpoint protection management in one solution.

Contact information

security@acronis.com

Evaluation methods used

Automatic and manual testing using Level Access's AMP platform, and use case testing with JAWS 2022, Dragon® NaturallySpeaking 15 and ZoomText 2022.

Applicable standards, guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

Standards / guidelines

Included in report

[Web Content Accessibility Guidelines 2.0](#)

Level A (**Yes** / No)
Level AA (**Yes** / No)
Level AAA (Yes / **No**)

[Web Content Accessibility Guidelines 2.1](#)

Level A (**Yes** / No)
Level AA (**Yes** / No)
Level AAA (Yes / **No**)

[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)

(**Yes** / No)

[EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 \(2019-11\)](#) and [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 \(2021-03\)](#)

(**Yes** / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- **Revised Section 508:** Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation.
- **EN 301 549:** Chapter 9 — Web, Sections 10.1-10.4 of Chapter 10 — Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 — Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success criteria, level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text content (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1 (Open Functionality Software) 11.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud does provide text alternatives for icons and images. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> Help icon has no text equivalent. Images do not provide alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1 (Open Functionality Software) 11.1.2.1.2 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any “audio-only” or “video-only” content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any “synchronized multimedia” (video with an audio track).

Criteria	Conformance level	Remarks and explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any “synchronized multimedia” (video with an audio track).
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud does ensure that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. A rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> Some pages lack any HTML heading structure.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly contains pages whose programmatic reading order matches the visual and logical order. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> Dialogs appear visually but are not indicated automatically by screen readers

Criteria	Conformance level	Remarks and explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any information, instructions or controls which rely on specific sensory characteristics.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud does not use color as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any audio playback.

Criteria	Conformance level	Remarks and explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>The Acronis Cyber Protect Cloud mostly supports keyboard-only operation of features of the site. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Some links are not keyboard focusable. • Dropdown button is not executable.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>The Acronis Cyber Protect Cloud has keyboard focus traps. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • Some DIVS just cycles the focus over the section.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	<p>The Acronis Cyber Protect Cloud does not use keyboard shortcuts.</p>

Criteria	Conformance level	Remarks and explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support	The Acronis Cyber Protect Cloud does not provide a timeout warning modal that allows users to extend their time.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud does not include content which moves, blinks, scrolls or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud does not include content which flashes.

Criteria	Conformance level	Remarks and explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Does Not Support	The Acronis Cyber Protect Cloud does not provide skip links and other mechanisms to bypass blocks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) – Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud provides a title for every page.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud can be navigated sequentially in a focus order which matches the logical reading order.

Criteria	Conformance level	Remarks and explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud contains links which clearly indicate their purpose, in context.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Acronis Cyber Protect Cloud does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Acronis Cyber Protect Cloud does not use a pointer to execute any part of the function.

Criteria	Conformance level	Remarks and explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	The Acronis Cyber Protect Cloud contains interface components with name in labels visually. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> Sortable view field does not match the text from the visual label.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	The Acronis Cyber Protect Cloud does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud programmatically indicates the default human language used on each page.

Criteria	Conformance level	Remarks and explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud does not initiate a change in context when the setting of a user interface component is changed, except where a user has been advised of that behavior.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly indicates specifically which input is in error, using a text description, when such errors are detected. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> In some cases, error messages about user input are not clearly associated with the field that contains the error.

Criteria	Conformance level	Remarks and explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly provides programmatically identifiable labels and instructions for user input fields. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> In some cases, instructions for a form occur after the form in the page.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud uses HTML and ARIA which is mostly compliant with the relevant specifications. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> On some pages, the HTML includes duplicate ID values, which is not valid.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Although the Acronis Cyber Protect Cloud includes many user interface components whose name, role and value (as well as states and properties) can be determined and set programmatically. A rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> Buttons with incorrect aria-controls attribute value.

Table 2: Success criteria, level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any “synchronized multimedia” (video with an audio track).
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any “synchronized multimedia” (video with an audio track).
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Acronis Cyber Protect Cloud does not restrict their view and operation to a single display orientation, such as portrait or landscape.

Criteria	Conformance level	Remarks and explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Acronis Cyber Protect Cloud contains instances that identify input purpose for common input fields.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud allows content to be resized without assistive technology up to 200 percent without loss of content or functionality. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> In some pages content is cutoff.

Criteria	Conformance level	Remarks and explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud uses text instead of images of text (except for logos).
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>The Acronis Cyber Protect Cloud is not designed to be responsive, requiring two-dimensional scrolling to access most content when viewed at smaller screen sizes and/or with browser zoom. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> Content is lost.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	The visual presentation of non-text content across the Acronis Cyber Protect Cloud has a contrast ratio of at least 3:1.

Criteria	Conformance level	Remarks and explanations
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	The Acronis Cyber Protect Cloud supports custom text spacing without loss of the content and functionality.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Content on the Acronis Cyber Protect Cloud which is displayed on pointer hover or keyboard focus is dismissible, hoverable and persistent.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Where applicable, the Acronis Cyber Protect Cloud allows users to navigate to pages in multiple ways.

Criteria	Conformance level	Remarks and explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud uses headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	The Acronis Cyber Protect Cloud provides a visible indication of keyboard focus for elements on pages.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud indicates the human language of every page or document and does not contain parts which are in a different human language than the whole page or document.

Criteria	Conformance level	Remarks and explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	The Acronis Cyber Protect Cloud provides a consistent primary navigation structure on every page.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	The Acronis Cyber Protect Cloud provides consistent identification of components with the same functionality across the site.

Criteria	Conformance level	Remarks and explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud provides identification of where user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	The Acronis Cyber Protect Cloud provides the opportunity to review and confirm financial information and data deletion before submission.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Acronis Cyber Protect Cloud provides status messages that are programmatically determined through role or properties such that can be presented to users of assistive technology without receiving focus.

Table 3: Success criteria, level AAA

Notes: Acronis Cyber Protect Cloud was not evaluated for WCAG 2.0, 2.1 level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

		Remarks and explanations
302.1 Without Vision	Partially Supports	<p>The Acronis Cyber Protect Cloud supports operations by users who are blind using assistive technology. Some operations can create confusion for screen reader users as they navigate and interact with the site. So, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 1.3.1 Info and Relationships, some pages lack any HTML heading structure. As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. As noted in 4.1.1 Parsing, on some pages, the HTML includes duplicate ID values, which is not valid.
302.2 With Limited Vision	Supports	<p>A rating of Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 1.4.3 Contrast (Minimum), the Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds. As noted in 2.4.3 Focus Order, the Acronis Cyber Protect Cloud can be navigated sequentially in a focus order which matches the logical reading order.

		Remarks and explanations
302.3 Without Perception of Color	Supports	<p>A rating of Supported has been given for the following reason:</p> <ul style="list-style-type: none"> As noted in 1.4.3 Contrast (Minimum), the Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds.
302.4 Without Hearing	Supports	The Acronis Cyber Protect Cloud does not include any content or control which relies on the user's ability to hear.
302.5 With Limited Hearing	Supports	The Acronis Cyber Protect Cloud does not include any content or control which relies on the user's ability to hear.
302.6 Without Speech	Partially Supports	<p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
302.7 With Limited Manipulation	Partially Supports	<p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
302.8 With Limited Reach and Strength	Partially Supports	<p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As noted in 3.3.1 Error Identification, error messages about user input are not clearly associated with the field that contains the error.

Chapter 4: Hardware

Notes: Not Evaluated

Chapter 5: Software

Notes: Not Evaluated

Chapter 6: Support Documentation and Services

		Remarks and explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	Applicable – Not Tested
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	Applicable – Not Tested
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	Applicable – Not Tested
603.3 Accommodation of Communication Needs	Applicable – Not Tested	Applicable – Not Tested

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Chapter 4: Functional Performance Statements (FPS)

		Remarks and explanations
4.2.1 Usage without vision	Partially Supports	<p>The Acronis Cyber Protect Cloud supports operations by users who are blind using assistive technology. Some operations can create confusion for screen reader users as they navigate and interact with the site. So, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 1.3.1 Info and Relationships, some pages lack any HTML heading structure. As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. As noted in 4.1.1 Parsing, on some pages, the HTML includes duplicate ID values, which is not valid.
4.2.2 Usage with limited vision	Supports	<p>A rating of Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 1.4.3 Contrast (Minimum), the Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds. As noted in 2.4.3 Focus Order, the Acronis Cyber Protect Cloud can be navigated sequentially in a focus order which matches the logical reading order.
4.2.3 Usage without perception of colour	Supports	<p>A rating of Supported has been given for the following reason:</p> <ul style="list-style-type: none"> As noted in 1.4.3 Contrast (Minimum), the Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds.
4.2.4 Usage without hearing	Supports	<p>The Acronis Cyber Protect Cloud does not include any content or control which relies on the user's ability to hear.</p>
4.2.5 Usage with limited hearing	Supports	<p>The Acronis Cyber Protect Cloud does not include any content or control which relies on the user's ability to hear.</p>

		Remarks and explanations
4.2.6 Usage with no or limited vocal capability	Partially Supports	<p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
4.2.8 Usage with limited reach	Partially Supports	<p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
4.2.9 Minimize photosensitive seizure triggers	Supports	The Acronis Cyber Protect Cloud does not include content which might trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	<p>A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> As noted in 3.3.1 Error Identification, error messages about user input are not clearly associated with the field that contains the error.
4.2.11 Privacy	Not Applicable	Not Evaluated

Chapter 5: Generic requirements

Criteria	Conformance level	Remarks and explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Applicable - Not Tested	Applicable - Not Tested
5.1.3.2 Auditory output delivery including speech	Applicable - Not Tested	Applicable - Not Tested
5.1.3.3 Auditory output correlation	Applicable - Not Tested	Applicable - Not Tested
5.1.3.4 Speech output user control	Applicable - Not Tested	Applicable - Not Tested
5.1.3.5 Speech output automatic interruption	Applicable - Not Tested	Applicable - Not Tested
5.1.3.6 Speech output for non-text content	Applicable - Not Tested	Applicable - Not Tested
5.1.3.7 Speech output for video information	Applicable - Not Tested	Applicable - Not Tested
5.1.3.8 Masked entry	Applicable - Not Tested	Applicable - Not Tested
5.1.3.9 Private access to personal data	Applicable - Not Tested	Applicable - Not Tested
5.1.3.10 Non-interfering audio output	Applicable - Not Tested	Applicable - Not Tested
5.1.3.11 Private listening volume	Applicable - Not Tested	Applicable - Not Tested
5.1.3.12 Speaker volume	Applicable - Not Tested	Applicable - Not Tested
5.1.3.13 Volume reset	Applicable - Not Tested	Applicable - Not Tested
5.1.3.14 Spoken languages	Applicable - Not Tested	Applicable - Not Tested
5.1.3.15 Non-visual error identification	Applicable - Not Tested	Applicable - Not Tested
5.1.3.16 Receipts, tickets, and transactional outputs	Applicable - Not Tested	Applicable - Not Tested
5.1.4 Functionality closed to text enlargement	Applicable - Not Tested	Applicable - Not Tested
5.1.5 Visual output for auditory information	Applicable - Not Tested	Applicable - Not Tested

Criteria	Conformance level	Remarks and explanations
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	SEE 5.1.3.1 THROUGH 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Applicable - Not Tested	Applicable - Not Tested
5.1.7 Access without speech	Applicable - Not Tested	Applicable - Not Tested
5.2 Activation of accessibility features	Applicable - Not Tested	Applicable - Not Tested
5.3 Biometrics	Applicable - Not Tested	Applicable - Not Tested
5.4 Preservation of accessibility information during conversion	Applicable - Not Tested	Applicable - Not Tested
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Applicable - Not Tested	Applicable - Not Tested
5.5.2 Operable parts discernibility	Applicable - Not Tested	Applicable - Not Tested
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Applicable - Not Tested	Applicable - Not Tested
5.6.2 Visual status	Applicable - Not Tested	Applicable - Not Tested
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Applicable - Not Tested	Applicable - Not Tested
5.6.2 Visual status	Applicable - Not Tested	Applicable - Not Tested
5.7 Key repeat	Applicable - Not Tested	Applicable - Not Tested
5.8 Double-strike key acceptance	Applicable - Not Tested	Applicable - Not Tested
5.9 Simultaneous user actions	Applicable - Not Tested	Applicable - Not Tested

Chapter 6: ICT with two-way voice communication

Criteria	Conformance level	Remarks and explanations
6.1 Audio bandwidth for speech	Applicable - Not Tested	Applicable - Not Tested
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Applicable - Not Tested	Applicable - Not Tested
6.2.1.2 Concurrent voice and text	Applicable - Not Tested	Applicable - Not Tested
6.2.2.1 Visually distinguishable display	Applicable - Not Tested	Applicable - Not Tested
6.2.2.2 Programmatically determinable send and receive direction	Applicable - Not Tested	Applicable - Not Tested
6.2.2.3 Speaker identification	Applicable - Not Tested	Applicable - Not Tested
6.2.2.4 Visual indicator of Audio with RTT	Applicable - Not Tested	Applicable - Not Tested
6.2.3 Interoperability	Applicable - Not Tested	Applicable - Not Tested
6.2.4 RTT responsiveness	Applicable - Not Tested	Applicable - Not Tested
6.3 Caller ID	Applicable - Not Tested	Applicable - Not Tested
6.4 Alternatives to voice-based services	Applicable - Not Tested	Applicable - Not Tested
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Applicable - Not Tested	Applicable - Not Tested
6.5.3 Frame rate	Applicable - Not Tested	Applicable - Not Tested
6.5.4 Synchronization between audio and video	Applicable - Not Tested	Applicable - Not Tested
6.5.5 Visual indicator of audio with video	Applicable - Not Tested	Applicable - Not Tested
6.5.6 Speaker identification with video (sign language) communication	Applicable - Not Tested	Applicable - Not Tested
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: ICT with video capabilities

Criteria	Conformance level	Remarks and explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Applicable - Not Tested	Applicable - Not Tested
7.1.2 Captioning synchronization	Applicable - Not Tested	Applicable - Not Tested
7.1.3 Preservation of captioning	Applicable - Not Tested	Applicable - Not Tested
7.1.4 Captions characteristics	Applicable - Not Tested	Applicable - Not Tested
7.1.5 Spoken subtitles	Applicable - Not Tested	Applicable - Not Tested
7.2.1 Audio description playback	Applicable - Not Tested	Applicable - Not Tested
7.2.2 Audio description synchronization	Applicable - Not Tested	Applicable - Not Tested
7.2.3 Preservation of audio description	Applicable - Not Tested	Applicable - Not Tested
7.3 User controls for captions and audio description	Applicable - Not Tested	Applicable - Not Tested

Chapter 8: Hardware

Notes: Not Evaluated

Chapter 9: Web (see WCAG 2.x section)

Notes: Not Evaluated

Chapter 10: Non-Web documents

Notes: Not Evaluated

Chapter 11: Software

Notes: Not Evaluated

Chapter 12: Documentation and support services

Criteria	Conformance level	Remarks and explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – Not Tested	Applicable – Not Tested
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable – Not Tested	Applicable – Not Tested
12.2.3 Effective communication	Applicable – Not Tested	Applicable – Not Tested
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT providing relay or emergency service access

Notes: Not Evaluated

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