Acronis Anti-Ransomware Recovery Warranty

Your recovery point. Guaranteed.



A backup matters only if you can recover from it. The Acronis Anti-Ransomware Recovery Warranty adds a clear recovery commitment to eligible endpoint backups stored in Acronis Cloud Storage.

Ransomware is not the only threat. Cyberattacks, accidental deletion, corruption, system failures, failed backups, operational mistakes, and other events can put data at risk. When a covered event threatens your data, the Warranty is designed to help ensure that a qualifying recovery point can be recovered.

Confidence built into your cloud storage

Acronis Cloud Storage brings backup and recovery together in one managed solution. It supports encryption, immutable backups, malware scanning, and optional geo-redundancy—helping protect recovery data and keep it ready when you need it. The Warranty adds another layer of confidence: Acronis stands behind the recoverability of qualifying recovery points.

How to qualify

The Warranty applies at the recovery-point level. To qualify, an endpoint disk, volume, or file archive must:

- Be stored in Acronis Cloud Storage
- Have two-factor authentication enabled
- Be protected with immutable storage in Compliance mode
- Be validated using an approved method, such as checksum, screenshot, or heartbeat
- Meet applicable subscription, configuration, and policy requirements

A stronger recovery story for MSPs and IT teams

For MSPs, the Warranty helps turn backup into a clearer customer promise: confidence that protected data can be recovered, backed by Acronis. For corporate IT teams, it makes recovery readiness a commitment you can plan around—not just assume.

Financial backing, if recovery fails

If a qualifying recovery point cannot be recovered, eligible customers may receive reimbursement for qualifying recovery costs, up to the lesser of US$1 million or the applicable Acronis service fees paid during the previous 12 months. The Warranty is not cyber insurance. Eligibility and claims are governed by the applicable Warranty Policy and customer agreement.

Learn more: ACRONIS ANTI-RANSOMWARE RECOVERY WARRANTY | ACRONIS CLOUD STORAGE

Acronis

Learn more at acronis.com

Copyright © 2003–2026 Acronis International GmbH. All rights reserved. Acronis and the Acronis logo are trademarks of Acronis International GmbH in the United States and/or other countries. All other trademarks or registered trademarks are the property of their respective owners. Technical changes and Differences from the illustrations are reserved; errors are excepted. 2026-10