# Acronis

# **ACRONIS® BACKUP SERVICE**

## **FREQUENTLY ASKED QUESTIONS**

How secure will my data be?	How <i>safe</i> will my data be?
• Your data is always only yours at an Acronis Data Center	Acronis Data Centers are Tier-IV designed
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Acronis Data Centers identifies all the incoming data with your account.	Acronis Data Centers are equipped with UPSs and backup diesel-generators.
Only you can access the data, whether you restore only one file or the whole	They are designed to ensure constant power availability for up to 48 hours
machine.	to sustain an undefined power outage. In addition, there are redundant HVAC, network and UPSs. The Tier-IV data centers do not interrupt availabil-
• Your data is encrypted even before it is sent	ity for any planned activity, and can sustain at least one worst-case scenario
Acronis Backup Service, powered by Acronis AnyData Engine, encrypts your	unplanned event with no critical impact. With 99.995% availability, Tier-IV is
data at-source with government-approved AES-256 encryption, before send-	the highest availability level for any data center on the planet.
ing it over to secure Acronis Data Center. You set up the password – and	
only you can access it.	Acronis Data Centers are SSAE-16 certified
	SSAE-16 is a framework for a data center organization to have an outside
Even metadata is encrypted	entity examine their internal controls. Compliance sensitive companies often
	require SSAE-16 certification, which include publicly traded enterprises,
All management communication between your system and the Acronis	financial firms, and healthcare organizations.

All management communication between your system and the Acronis Cloud runs through secure channels with SSL encryption. At any moment in time, all aspects of your data are secure.

#### • Acronis Data Centers are highly secure

Physical security is ensured via high fences, 24x7 security personnel, and video surveillance with 90-day archiving. Biometric hand-geometry scan and proximity key card are required for access.

#### • Your backups are safe on reliable Acronis storage

Acronis Storage is state-of-the-art software-defined storage, running Acronis' proprietary implementation of Reed-Solomon's data chunk distribution, coupled with outstanding redundancy and error correction. Acronis Storage exists only for one purpose – safety and security of your data.

### WHERE WILL MY DATA BE STORED?

Acronis



For additional information, please visit http://www.acronis.com

To purchase Acronis products, visit www.acronis.com or search online for an authorised reseller. Acronis office details can be found at http://www.acronis.com/company/worldwide.html

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