Acronis MDR

Amplify your managed EDR and XDR services with 24/7 SOC support, remediation, recovery, and patching



Are your clients truly protected? What about their data?

The threat landscape is getting more sophisticated:

- 60% of breaches bypass traditional detection-only technologies.
- AI makes cybercriminals more dynamic and attacks easier to scale.

MSPs starting or growing their security practice should consider adding advanced security services like managed EDR / XDR to their tech stack to :

- Address sophisticated threats like zero days and APTs.
- Couple advanced detection and response services (EDR / XDR / MDR) with true business resilience without introducing another management console.
- Optimize resource allocation through outsourced excellence.



An MDR designed for MSPs to deliver unmatched business resilience

24/7/365 world-class SOC, delivered by the team behind Acronis EDR/XDR.

Best-of-breed remediation, including recovery & patching.

Expertise at scale – SOC threat insight across the partner network.

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Acronis MDR: Top 5 use cases

- **Offer MDR without SOC or EDR expertise.** Outsource detection and response to Acronis' 24/7 SOC experts and deliver advanced protection instantly.
- **Security coverage outside business hours.** Extend protection to nights, weekends and holidays with continuous monitoring and 60-minute mean time to respond (MTTR).
- **Partial outsourcing to minimize resource needs.** Use MDR for monitoring, analysis and initial containment while your team manages post-incident remediation.
- **Compliance and reporting.** Ensure real-time alerting, rapid escalation and detailed reporting for audits or cyber insurance requirements.
- **Differentiation through resilience.** Combine security and recovery in one service — ensuring clients can recover fast and maintain business continuity.

Flexible tiers to match resource availability meet clients' needs

Standard: Simplify endpoint protection and amplify your team's security effectiveness.

Advanced: Fully outsource endpoint security operations for peace of mind and business resilience assuredness.

INCLUDED	STANDARD	ADVANCED
MDR onboarding	✓	✓
24x7 monitoring	✓	✓
24x7 automated mitigation	✓	✓
24x7 automated response (isolation)	✓	✓
24x7 manual mitigation and response for critical incidents	✓	✓
Incident analysis and verdict with response recommendations	✓	✓
Service Portal ACRONIS TRU EXCLUSIVE	✓	✓
Monthly Report	BASIC	ADVANCED
Full remediation actions (including recovery & RMM) ACRONIS TRU EXCLUSIVE	✗	✓
Threat Hunting ACRONIS TRU EXCLUSIVE	✗	✓
Threat Intelligence News and IOCs ACRONIS TRU EXCLUSIVE	✗	✓
Root cause analysis and incident report ACRONIS TRU EXCLUSIVE	✗	✓
On demand incident investigation ACRONIS TRU EXCLUSIVE	✗	✓
Ad Hoc requests ACRONIS TRU EXCLUSIVE	✗	✓
Language support	English, Spanish, Portuguese, Italian, Japanese	

Acronis MDR by Acronis TRU Labs

Get Acronis MDR delivered directly by the Acronis SOC team as a 24/7/365 advanced detection and response service built for MSPs of any size and maturity. It enables to outsource MSP management struggles and minimize resource requirements to provide MDR to clients. Available globally, the service offers a unique, cost-efficient MDR service with extensive reporting and close support.

Get a Demo | Bring the conversation to clients

Acronis

Learn more at acronis.com

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