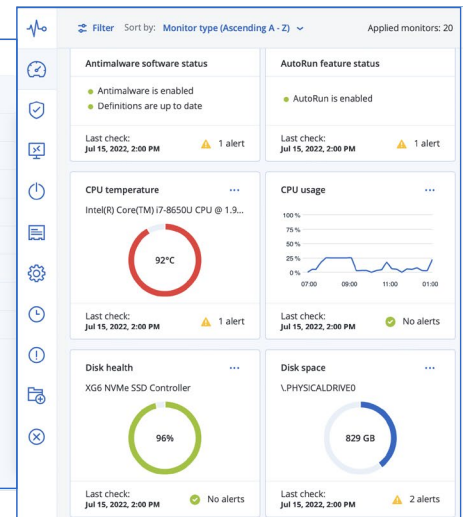# Acronis
RMM

Achieve peak MSP performance with a natively integrated, secure, AI-powered RMM

Part of **Acronis** Cyber Protect Cloud

Acronis

Acronis RMM is a natively integrated, secure, AI-powered remote monitoring and management solution. It enables MSPs to deliver superior IT administration and monitoring services, improve security posture for both endpoints and Microsoft 365 and enhance technician performance through automation.

Natively integrated with cybersecurity and data protection

Part of Acronis Cyber Protect Cloud, Acronis RMM shares the same console and agent, unifying endpoint and Microsoft 365 management, remote desktop, backup, DR, XDR and PSA. This native integration brings unique features like fail-safe patching and AI-assisted scripting for cyberattack remediation that enhance protection, reliability and efficiency.

Security-first approach and extensive security features

Acronis addresses cyberthreats with full-cycle security aligned with major compliance standards like NIST and secure code development. Acronis RMM strengthens these measures with vulnerability assessments, patch management, scripting with self-defense, digital signature checks and anti-malware scans for software deployment, secure remote access and native integration with Acronis XDR.

Automate everything — powered by AI and ML

Boost efficiency with features like anomaly-based monitoring of systems and hardware performance to reduce the number of alerts; AI-based scripting to automate repetitive tasks and remediate cyberattacks faster; and ML-based hard drive health monitoring to proactively detect early signs of failure.

ASSET MANAGEMENT

Device Sense™ `Free`
Discover, identify and protect all devices within a client's network in an automated and nondisruptive way.

Hardware and software inventories
Track hardware for proactive replacements and scan software to detect unauthorized applications.

Geolocation tracking for devices `New`
Track the location of devices like laptops to ensure compliance, find and recover stolen devices and optimize field technician assignments.

SECURITY AND COMPLIANCE

Vulnerability assessments `Free` *
Enable automatic scheduled vulnerability scanning for all major OSs: Windows, macOS and Linux.

AI-assisted patch management with fail-safe patching `Unique`
Ensure patches for Microsoft and 300+ third-party apps are applied automatically, with easy rollback if issues arise. Use AI-based scoring to flag risky updates before deployment.

Integration with Acronis EDR and XDR `Unique`
Patch affected machines to prevent future attacks, remediate attacks using AI-assisted scripting and remotely access affected machines.

MONITORING AND RESPONSE

System and hardware monitoring
Monitor 24 system and hardware performance metrics for Windows and macOS, including anti-malware status and firewall monitoring, as well as custom metrics.

ML-based anomaly detection
Enable anomaly-based system and hardware monitoring that predicts issues before they occur and cause damage.

Auto-response actions
Accelerate problem resolution with automatic responses upon alerts: run scripts, restart services and execute actions.

SYSTEM ADMINISTRATION TASK AUTOMATION

AI-assisted scripting
Automate IT tasks across Windows and macOS with prebuilt scripts, AI-powered script generation and scalable script execution plans.

Scalable script management
Create and apply scripting plans at scale across a fleet of client machines, scheduling script runs based on conditions such as machine activation or user inactivity.

DeployPilot™ `Unique`
Automate software deployments across all clients. Generate install commands and metadata with AI. Address security risks with anti-malware scans and digital signature checks.

REMOTE SUPPORT

Built-in, top-tier remote desktop
Deliver fast and secure remote assistance with a built-in remote desktop solution, available from the same console.

Remote command line `New`
Resolve issues faster with secure, built-in CLI access to Windows and macOS endpoints.

Quick remote actions
Perform remote actions such as restarting the system, putting the device to sleep and emptying the recycle bin.

MICROSOFT 365 MANAGEMENT

Security posture management
Offer robust security posture management services to multiple clients efficiently, from a single console. Uncover more security risks and make complex tasks manageable even for nonsenior technicians.

Automatic and manual remediation of security risks
Quickly address risks with simplified actions directly from the Acronis console, using manual intervention or automatic remediation upon detection.

Microsoft 365 user onboarding and offboarding
Simplify user management with quick setup of licenses, roles and mailboxes and secure offboarding with session revocation, license removal and compliance holds.

* Vulnerability assessments for third-party Windows applications are available as part of Acronis RMM while assessments for Microsoft products, Apple and third-party applications and Linux are included for free in the Acronis Cyber Protect Cloud standard product.

Acronis

Learn more at
www.acronis.com