Iguá Saneamento restores operations rapidly with **Acronis** Cyber Protect Cloud

THE CHALLENGE

In recent years, cyberattackers have increasingly targeted companies involved with infrastructure and public services. Iguá suffered a devastating data breach. As a result, its entire system was inaccessible, including 12 workstations, six physical servers, 57 virtual machines and 45TB of stored data.

The cyberattack disrupted Iguá's entire infrastructure. It was a true worst-case scenario.

THE SOLUTION

Fortunately, Iguá had a partnership with Backup Já, an MSP with more than 1,500 clients and 15 years of experience protecting data. Backup Já, an Acronis Platinum service provider, was able to rapidly restore Iguá's data using the Advanced Backup capability in Acronis Cyber Protect Cloud.

With Backup Já providing data protection, Iguá had complete visibility into its data at all times during the breach. Backup Já and Iguá were able to see all data backups and find out when the malware entered the system.

Backup Já restored a few critical systems in two hours. Within just two days, the MSP had restored all of Iguá's data — 45TB — and they did not lose any of their data as a result of the breach.

Iguá Saneamento shares the story of Acronis Cyber Protect cloud successfully protecting the company from a ransomware attack. With Acronis Cyber Protect Cloud, Iguá and MSP Backup Já were able not only to recover data but also to migrate to another cloud with Acronis' unique feature of "anywhere to anywhere" backup.

Iguá Saneamento manages and operates water supply and sewage systems in Brazil. The company is one of the largest in its industry in Brazil, with a presence in 39 cities in six states. Iguá manages 18 facilities that serve more than seven million people. Nominated five years in a row by the organization Great Places to Work as a best workplace, the company employs about 2,000 people.

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THE RESULTS

There was an added twist to the drama. Iguá had been planning to upgrade its systems and migrate to Microsoft Azure to improve the performance and security of its data center. The company didn't want to restore data to an old system only to have to migrate it later.

Since Acronis's backups can perform disaster recovery anywhere, Backup Já was able to restore all of Iguá data directly into its new Azure environment.

For Iguá, Backup Já and Acronis prevented data loss, performed rapid recovery and restored data to a new environment. Beyond that, Backup Já and Acronis helped avert disaster and delivered peace of mind, providing confidence to both the company and its customers that Iguá's data is safe.

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www.acronis.com