

Acronis Cyber Protect Cloud Integration with ConnectWise®

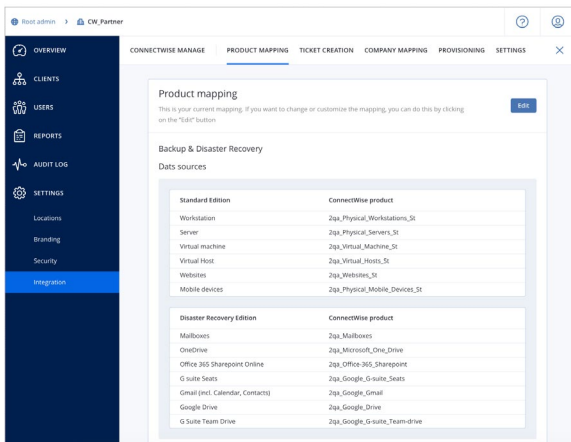
Acronis Cyber Protect Cloud provides native integration with ConnectWise PSA, ConnectWise Automate and ConnectWise ScreenConnect, enabling service providers to streamline their business and deliver new generation cyber protection services.



INTEGRATION WITH CONNECTWISE PSA

The ConnectWise PSA integration with Acronis Cyber Protect Cloud enables service providers to provision Acronis Cyber Protect Cloud services to new and existing ConnectWise PSA customers directly from the ConnectWise platform.

The integration automates the billing of Acronis Cyber Protect Cloud customers in the ConnectWise PSA console, based on their usage of the cloud platform. In fact, service providers can handle all customer management features directly from the ConnectWise instance.



ConnectWise settings in the Acronis Cyber Protect Cloud Management Portal

NEW INTEGRATION WITH CONNECTWISE ASIO PLATFORM AUTOMATE (FORMERLY LABTECH)

Acronis Cyber Protect Cloud provides an integration plugin for ConnectWise Automate, a remote monitoring and management (RMM) tool commonly used by managed services providers to deliver services to their end-user customers. The integration enables you to remotely back up and manage your customers' servers and workstations directly within the ConnectWise Automate Console.

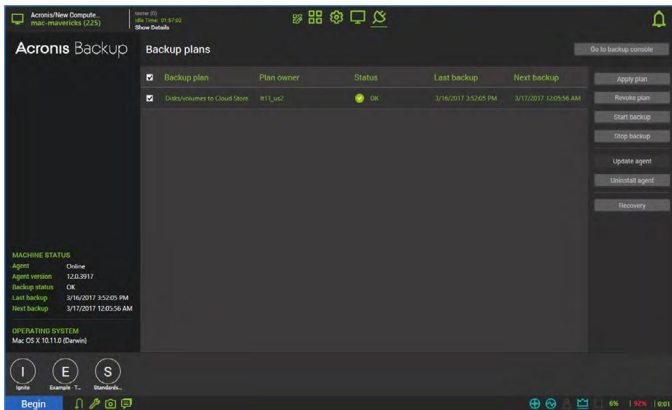
ACRONIS CYBER PROTECT CLOUD FOR SERVICE PROVIDERS

Acronis Cyber Protect Cloud is a platform that enables service providers to deliver cyber protection in an easy, efficient and secure way. With one SaaS solution, you and your customers gain access to hybrid cloud backup, disaster recovery, AI-based ransomware protection, file sync and share, and blockchain-based file notarization and e-signature services, all managed from a single console.

- Differentiate your offering with next-gen data protection
- Deliver cutting-edge anti-ransomware technologies at an affordable price
- Reduce churn with easy upsell and cross-sell opportunities
- Shorten your proof of concept and deployment stages with a ready-to-use cloud solution
- White-label your services to increase brand value

In addition, the integration of Acronis Cyber Protect Cloud and ConnectWise PSA provides automatic ticket creation for any failed backup/recovery operation and quota-related issues. Your team can stay on top of customer issues and concerns without manually checking each customer's backup status. With custom mapping of incident types, ticket types, and severities, you can easily fit the service into your existing Help Desk operations.

In addition, you can remotely install, update, and manage the backup agent on your customers' protected machines. You can assign and control backup plans for one or more machines simultaneously, as well as create backup plan templates and use them in the console across all customer groups. Additionally, you can monitor the status of backup plans for errors and warnings, completely protecting your customers' valuable business data.



Controlling backup plans from the ConnectWise Automate console

You and your customers can receive detailed reports on backup services and get complete visibility into the state of data protection. The Acronis Cyber Protect Cloud plugin for the ConnectWise Automate console provides integration with the ConnectWise ticketing system to track and manage reporting errors and warnings on the status of backups. By keeping everything in one console, Acronis Cyber Protect Cloud's integration with ConnectWise Automate keeps customer management simple and familiar.

With the Acronis Cyber Protect Cloud integration with ConnectWise Automate, you can:

- Provision new Acronis Cyber Protect Cloud customers from the ConnectWise Automate console
- Remotely install, update, and manage the backup agent on protected machines
- Easily assign, control, and revoke backup plans to one or many machines
- Monitor the backup status for errors and warnings inside the ConnectWise Automate console
- Leverage integrated ConnectWise Automate ticketing and alerting to track and manage backup events
- Deliver detailed backup reports highlighting data protection service statistics

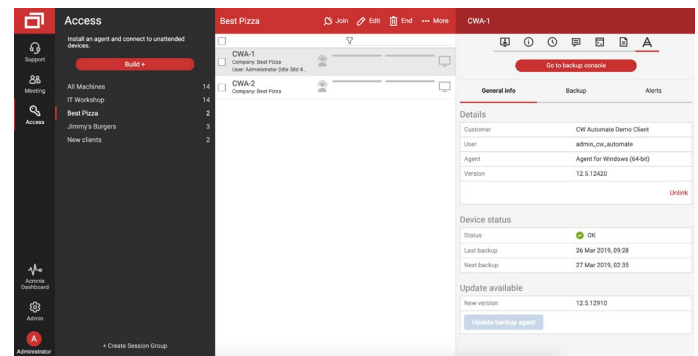
INTEGRATION WITH CONNECTWISE SCREENCONNECT

ConnectWise ScreenConnect enables you to remotely access and control devices and resolve IT issues faster.

By integrating Acronis Cyber Protect Cloud with ConnectWise ScreenConnect, you will be able to provide the Acronis Cyber Protect Cloud backup service to existing customers and create new Acronis Cyber Protect Cloud customers on the fly.

The Acronis Cyber Protect Cloud extension for ConnectWise ScreenConnect provides the ability to back up machines from the ConnectWise ScreenConnect console. The integration allows you to:

- Remotely install and update the backup agent on one machine or a group of machines
- Apply a backup protection plan to a machine
- Apply an active protection plan to a machine
- Monitor a device status by means of alerts and the monitoring dashboard



Controlling backup plans from the ConnectWise ScreenConnect

ABOUT ACRONIS

Acronis unifies data protection and cybersecurity to deliver integrated, automated [cyber protection](#) that solves the safety, accessibility, privacy, authenticity, and security ([SAPAS](#)) challenges of the modern digital world. With flexible deployment models that fit the demands of service providers and IT professionals, Acronis provides superior cyber protection for data, applications, and systems with innovative next-generation antivirus, [backup](#), [disaster recovery](#), and endpoint protection management solutions powered by AI.

Founded in Singapore and headquartered in Switzerland, Acronis now has over 2,000 employees and offices in 34 locations worldwide. Learn more at acronis.com