Acronis

Acronis Accessibility Conformance Report

Revised section 508 edition

Name of product, version

Acronis Cyber Protect Cloud, v25.05

Report date

March 2025

Product description

Acronis Cyber Protect Cloud unites backup and next-generation, AI-based anti-malware, antivirus, and endpoint protection management in one solution.

Contact information

security@acronis.com

Evaluation methods used

Automatic and manual testing using Level Access's AMP platform, and use case testing with JAWS 2022, Dragon® NaturallySpeaking 15 and ZoomText 2022.

Applicable standards, guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

Standards / guidelines	Included in report
Web Content Accessibility Guidelines 2.0	Level A (**Yes** / No) Level AA (**Yes** / No) Level AAA (Yes / **No**)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(**Yes** / No)

Terms

The terms used in the Conformance Level information are defined as follows:

◗ **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

◗ **Partially Supports:** Some functionality of the product does not meet the criterion.

◗ **Does Not Support:** The majority of product functionality does not meet the criterion.

◗ **Not Applicable:** The criterion is not relevant to the product.

◗ **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

◗ **Revised Section 508:** Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation.

> **Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success criteria, level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text content (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud does provide text alternatives for icons and images. However, a rating of Partially Supports has been given for the following reason: • Help icon has no text equivalent. • Images do not provide alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "audio-only" or "video-only" content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.3.1 Info and Relationships (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud does ensure that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. A rating of Partially Supports has been given for the following reason: • Some pages lack any HTML heading structure.

Criteria	Conformance level	Remarks and explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly contains pages whose programmatic reading order matches the visual and logical order. However, a rating of Partially Supports has been given for the following reason: • Dialogs appear visually but are not indicated automatically by screen readers
1.3.3 Sensory Characteristics (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any information, instructions or controls which rely on specific sensory characteristics.
1.4.1 Use of Color (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud does not use color as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any audio playback.
2.1.1 Keyboard (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly supports keyboard-only operation of features of the site. However, a rating of Partially Supports has been given for the following reasons: • Some links are not keyboard focusable. • Dropdown button is not executable.
2.1.2 No Keyboard Trap (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud has keyboard focus traps. A rating of Partially Supports has been given for the following reason: • Some DIVS just cycles the focus over the section.

Criteria	Conformance level	Remarks and explanations
2.2.1 Timing Adjustable (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	The Acronis Cyber Protect Cloud does not provide a timeout warning modal that allows users to extend their time.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud does not include content which moves, blinks, scrolls or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud does not include content which flashes.
2.4.1 Bypass Blocks (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support	The Acronis Cyber Protect Cloud does not provide skip links and other mechanisms to bypass blocks.
2.4.2 Page Titled (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud provides a title for every page.
2.4.3 Focus Order (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud can be navigated sequentially in a focus order which matches the logical reading order.

Criteria	Conformance level	Remarks and explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud contains links which clearly indicate their purpose, in context.
3.1.1 Language of Page (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud programmatically indicates the default human language used on each page.
3.2.1 On Focus (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud does not initiate a change in context when the setting of a user interface component is changed, except where a user has been advised of that behavior.
3.3.1 Error Identification (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly indicates specifically which input is in error, using a text description, when such errors are detected. However, a rating of Partially Supports has been given for the following reason: • In some cases, error messages about user input are not clearly associated with the field that contains the error.
3.3.2 Labels or Instructions (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly provides programmatically identifiable labels and instructions for user input fields. However, a rating of Partially Supports has been given for the following reason: • In some cases, instructions for a form occur after the form in the page.

Criteria	Conformance level	Remarks and explanations
4.1.1 Parsing (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud uses HTML and ARIA which is mostly compliant with the relevant specifications. However, a rating of Partially Supports has been given for the following reason: • On some pages, the HTML includes duplicate ID values, which is not valid.
4.1.2 Name, Role, Value (Level A) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Although the Acronis Cyber Protect Cloud includes many user interface components whose name, role and value (as well as states and properties) can be determined and set programmatically. A rating of Partially Supports has been given for the following reason: • Buttons with incorrect aria-controls attribute value.

Table 2: Success criteria, level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.4.3 Contrast (Minimum) (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds.

Criteria	Conformance level	Remarks and explanations
1.4.4 Resize text (Level AA) Also applies to: **Revised Section 508** · 501 (Web)(Software) · 504.2 (Authoring Tool) · 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud allows content to be resized without assistive technology up to 200 percent without loss of content or functionality. However, a rating of Partially Supports has been given for the following reason: · In some pages content is cutoff.
1.4.5 Images of Text (Level AA) Also applies to: **Revised Section 508** · 501 (Web)(Software) · 504.2 (Authoring Tool) · 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud uses text instead of images of text (except for logos).
2.4.5 Multiple Ways (Level AA) Also applies to: **Revised Section 508** · 501 (Web)(Software) – Does not apply to non-web software · 504.2 (Authoring Tool) · 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Where applicable, the Acronis Cyber Protect Cloud allows users to navigate to pages in multiple ways.
2.4.6 Headings and Labels (Level AA) Also applies to: **Revised Section 508** · 501 (Web)(Software) · 504.2 (Authoring Tool) · 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud uses headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: **Revised Section 508** · 501 (Web)(Software) · 504.2 (Authoring Tool) · 602.3 (Support Docs)	Web: Partially Supports	The Acronis Cyber Protect Cloud provides a visible indication of keyboard focus for elements on pages.
3.1.2 Language of Parts (Level AA) Also applies to: **Revised Section 508** · 501 (Web)(Software) · 504.2 (Authoring Tool) · 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud indicates the human language of every page or document and does not contain parts which are in a different human language than the whole page or document.

Criteria	Conformance level	Remarks and explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The Acronis Cyber Protect Cloud provides a consistent primary navigation structure on every page.
3.2.4 Consistent Identification (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The Acronis Cyber Protect Cloud provides consistent identification of components with the same functionality across the site.
3.3.3 Error Suggestion (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud provides identification of where user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: **Revised Section 508** • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The Acronis Cyber Protect Cloud provides the opportunity to review and confirm financial information and data deletion before submission.

Table 3: Success criteria, level AAA

Notes: Acronis Cyber Protect Cloud was not evaluated for WCAG 2.0, 2.1 Level AAA conformance.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

		Remarks and explanations
302.1 Without Vision	Partially Supports	The Acronis Cyber Protect Cloud supports operations by users who are blind using assistive technology. Some operations can create confusion for screen reader users as they navigate and interact with the site. So, a rating of Partially Supports has been given for the following reasons: • As noted in 1.3.1 Info and Relationships, some pages lack any HTML heading structure. • As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. • As noted in 4.1.1 Parsing, on some pages, the HTML includes duplicate ID values, which is not valid.
302.2 With Limited Vision	Supports	A rating of Supports has been given for the following reasons: • As noted in 1.4.3 Contrast (Minimum), the Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds. • As noted in 2.4.3 Focus Order, the Acronis Cyber Protect Cloud can be navigated sequentially in a focus order which matches the logical reading order.
302.3 Without Perception of Color	Supports	A rating of Supported has been given for the following reason: • As noted in 1.4.3 Contrast (Minimum), the Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds.
302.4 Without Hearing	Supports	The Acronis Cyber Protect Cloud does not include any content or control which relies on the user's ability to hear.
302.5 With Limited Hearing	Supports	The Acronis Cyber Protect Cloud does not include any content or control which relies on the user's ability to hear.

		Remarks and explanations
302.6 Without Speech	Partially Supports	A rating of Partially Supports has been given for the following reasons: • As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. • As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
302.7 With Limited Manipulation	Partially Supports	A rating of Partially Supports has been given for the following reasons: • As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. • As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. • As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
302.8 With Limited Reach and Strength	Partially Supports	A rating of Partially Supports has been given for the following reasons: • As noted in 4.1.2 Name, Role, Value, several elements don't have correct aria-controls attribute value. • As noted in 3.3.2 Labels or Instructions, some instructions for a form occur after the form in the page. • As noted in 2.1.1 Keyboard, some controls cannot be activated with keyboard.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	A rating of Partially Supports has been given for the following reason: • As noted in 3.3.1 Error Identification, error messages about user input are not clearly associated with the field that contains the error.

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Chapter 4: Hardware

> **Notes:** Not Evaluated

Chapter 5: Software

> **Notes:** Not Evaluated

Chapter 6: Support Documentation and Services

		Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	Applicable – Not Tested
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	Applicable – Not Tested
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	Applicable – Not Tested
603.3 Accommodation of Communication Needs	Applicable – Not Tested	Applicable – Not Tested

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