Acronis Cloud Storage
Frequently Asked Questions

How Secure will my data be?

Your data is always only yours at an Acronis Data Center
Acronis Data Centers identifies all the incoming data with your account. Only you can access the data, whether you restore only one file or the whole machine.

Your data is encrypted even before it is sent
Acronis Backup and Acronis Backup Advanced, powered by Acronis AnyData Engine, encrypt your data at-source with government-approved AES-256 encryption, before sending it over to secure Acronis Data Center. You set up the password – and only you can access it.

Even metadata is encrypted
All management communication between your system and the Acronis Cloud runs through secure channels with SSL encryption. At any moment in time, all aspects of your data are secure.

Acronis Data Centers are highly secure
Physical security is ensured via high fences, 24x7 security personnel, and video surveillance with 90-day archiving. Biometric hand-geometry scan and proximity key card are required for access.

How Safe will my data be?

Acronis Data Centers are Tier-IV designed
Acronis Data Centers are equipped with UPSs and backup diesel-generators. They are designed to ensure constant power availability for up to 48 hours to sustain an undefined power outage. In addition, there are redundant HVAC, network and UPSs. The Tier-IV data centers do not interrupt availability for any planned activity, and can sustain at least one worstcase scenario unplanned event with no critical impact. With 99.995% availability, Tier-IV is the highest availability level for any data center on the planet.
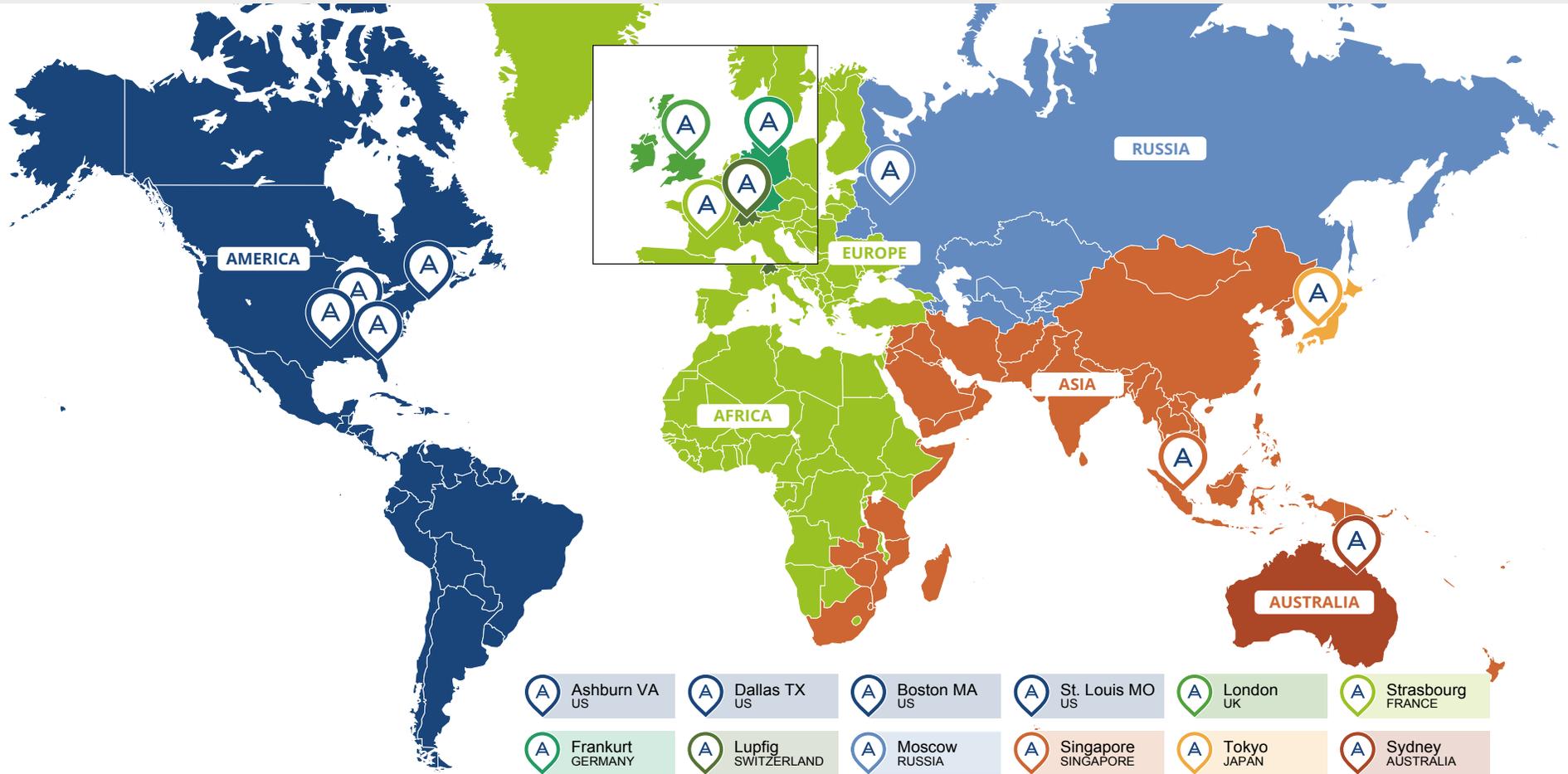
Acronis Data Centers are SSAE-16 certified
SSAE-16 is a framework for a data center organization to have an outside entity examine their internal controls. Compliance sensitive companies often require SSAE-16 certification, which include publicly traded enterprises, financial firms, and healthcare organizations.

Your backups are safe on reliable Acronis storage
Acronis Storage is state-of-the-art software-defined storage, running Acronis' proprietary implementation of Reed-Solomon's data chunk distribution, coupled with outstanding redundancy and error correction. Acronis Storage exists only for one purpose – safety and security of your data.

Where Will my Data be Located?

Ⓐ Ashburn VA US	Ⓐ Dallas TX US	Ⓐ Boston MA US	Ⓐ St. Louis MO US	Ⓐ London UK	Ⓐ Strasbourg FRANCE
Ⓐ Frankurt GERMANY	Ⓐ Lupfig SWITZERLAND	Ⓐ Moscow RUSSIA	Ⓐ Singapore SINGAPORE	Ⓐ Tokyo JAPAN	Ⓐ Sydney AUSTRALIA

For additional information, please visit **www.acronis.com**

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