

## **User Satisfaction Ratings**

Data is scoped to the Server Backup category. All reviews were collected as of December 20, 2023





Acronis Cyber Pro	tect Cloud	Veeam Data Platform  ★★★★ (593)			
Rating ★★★★☆ (6	29)				
Has the product been a good partner in doing business?		91%			
Ease of Setup	91%	89%			
Ease of Admin	91%	90%			
Cloud Data Protection	93%	87%			
Remote Backup	94%	90%			
Storage Capacity	94%	90%			
Data Encryption	93%	90%			
Security and Compliance	92%	89%			
Remote Backup  Activity Monitoring	92%	90%			
Activity Homitoring	91%	89%			

(User Satisfaction Ratings continues on next page)

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Average 17 Months



## User Satisfaction Ratings (continued)

Acronis Cyber Protect Cloud



Acronis Cyber Protect Cloud				Veeam Data Platform			
Security Standards			93%				90%
Data Deduplication							
			90%				88%
Deduplication							
			90%				89%
Likelihood to Recon	nmend		01.9/				070/
			94%				93%
Product Direction (%	% positive)		95%				93%
			90 /0				33 /0
Storage Formats			91%				90%
Documentation			88%				87%
Avg. ROI (months)							
6 months or less		46%		6 months or less		30%	
7-12 months		31%		7-12 months		29	
13-24 months	13%			13-24 months	15%		
24-36 months	4%			24-36 months	11%		
37-48 months	1%			37-48 months	2%		
48+ months	0%			48+ months	2%		
Never Got Full Payback	5%			Never Got Full Payback	12%		

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Average 11 Months



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