Acronis

Acronis Partner Day at MSP Global 2024

Time to **Go Native.**

Acronis

Acronis Technology Roadmap

October 2024





Oleg Shaikhatarov

Chief Product Officer, Acronis



Ronan McCurtin

RVP EMEA, Acronis



Pat Hurley RVP Americas, Acronis

					Cybersecurity for SharePoint, Teams, OneDrive Advanced Automation	Zero-touch Partner Journey M365 Management & Monitoring Security Awareness Trainings Email Archiving	
					62 MSP tools and integrations	Cyber Application Standard	Expanded AI/ML capabilities
				Advanced Email Security	Cyber Desktop	ML-based monitoring	Device Sense™ Advanced Device Discovery
			28 MSP tools and integrations	Introduced Advanced Packs	341 apps in Patch Management	Expanded M365 data protection	Advanced XDR
Active Protection	Acronis Cyber Platform	Acronis Cyber Protect Cloud	Switched to monthly releases	49 MSP tools and integrations	Advanced Data Loss Prevention	Advanced EDR	Managed Detection and Response (MDR)
2017	2018	2019	2020	2021	2022	2023	2024

Acronis delivers the most complete cybersecurity and data protection in a single solution



Modern and Complete Cyber protection

As service providers grow, so does Acronis Cyber Protect Cloud



Modern and Complete Cyber protection

As service providers grow, so does Acronis Cyber Protect Cloud



New data centers

Agentless Backup for Azure Virtual Machines

- Efficient management: no need to install agent inside each VM
- Automated deployment of the virtual appliance
- Cross-platform recovery of physical machines backups as Azure VMs



7

Disaster Recovery to Azure

Make your Azure site a disaster recovery platform

- Increase adoption of Azure by providing Disaster Recovery solution for on-prem workloads to Azure as a recovery site
- Enable an alternative Disaster Recovery site to run workloads during failover
- Leverage advanced laaS capabilities of Azure such as different tiers of hot storage and custom network configurations
- Orchestrate Disaster Recovery scenarios using single Acronis Cyber Protect console





Why does this matter?

Growing Protection of Cloud and SaaS Applications





Email Archiving for Microsoft 365

Expanding protection for Microsoft 365

- Compliance: ensures the preservation of all communications, which is key for meeting legal, regulatory, and industry compliance requirements
- Robust Search Capability: helps users quickly locate specific emails, making it more efficient to retrieve necessary data for decision-making or audit purposes.
- Optimized Performance: By offloading storage of old emails from the primary system to archive



Antimalware Scan of Microsoft 365 Backups

Ensure malware free email recovery from Microsoft 365 mailbox backups

- Offer a second layer of defense when the email security solution fails to detect malicious content
- Detect malicious content within Microsoft 365 mailbox backups

Acronis Cyber Cloud	<	steven.lim@acronis.com	1 item
Back	Folders	Q Search	Show content
2019 — June	 steven.lim@acronis.com 	Email	Send as email
11 Tuesday	Inbox	Rachael Green (rachel@ureach.com) Weekly report	(Recover
08 Saturday	Drafts	Sales team (suppOrt@microsOft.com) 🕱 🗵 Sales report 🔗	Recover as PST
07 Friday 11:22 PM	Sent items	Phoebe Buffoy (phoebe@ureach.com) Big news	U files
06 Thursday	Deleted items Outbox	MOD Administrator (admin@M365B 🕱 MOD Administrator is inviting you	
05 Wednesday	Calendar	MyAnalytics (no-reply@microsoft.com) Weekly report	
04 Tuesday May	Contacts	Office365 Messenger Center (o365@ Messenger Center notification	
April	Journal	Alex Wilver (no-reply@sharepointon 籏 🗵 Alex Wilver is inviting you to collaborate	



M365 Security Posture Monitoring and Management

- Single pane of glass for security posture of all M365 tenants that you manage
- Ensure compliance with best practices security baselines
- Effectively track M365 security events, identify suspicious activities
- Monitor M365 user activities, access levels, and permissions



Complete & Unified Protection of Microsoft 365





So what?

Security Awareness Training

Boost security awareness of customers and employees to reduce incidents.



Human firewall

- Strengthen the employee's awareness with simple trainings.
- Thwart social engineering attacks.



Compliance

- Stay compliant with regulations with easy tracking of progress.
- Fulfill cyber insurance requirements with **policy management.**



Cost savings

- Conduct security assessment to prevent security incidents from materializing.
- Simulate phishing attacks to reduce risk during a real attack.

Extended Detection & Response (XDR)

XDR is needed to:

- Extend visibility and protection beyond endpoints
- Integrate with ID provider, network security, email, etc.
- Automate response actions across the entire infrastructure
- Enable threat intelligence across infrastructure





Acronis

Acronis XDR 2.0

Use case driven intelligent correlation across native & third-party sources











Detections based on 3rd party sources Trigger <mark>incident</mark> based on 3rd party sources

Auto correlation of events from multiple sources Incident creation based on custom loCs

Enhanced multi-host graph visualization

Automated Response Playbook

Automate remediation of EDR incidents

- Automate responses to XDR/EDR incidents
- Reduce operational burden and improve time to respond
- Create predefined workflows to trigger a series of response actions e.g. isolate workload, quarantine process, send alert message
- Trigger workflows based on specific incident conditions e.g., severity or incident type



Copilot for Advanced Security + XDR (Early Access)

An AI-assisted chat tool that helps in the investigation and remediation of security incidents

- Designed for MSP technicians with limited security skills
- Enables MSP to strengthen their security posture by quickly identifying and mitigating threats

Conjust	×		Copile
Copilot	~		Copilot ***
What is ARP? Could you clarify further? Copilot The Address Resolution Protocol (ARP) is a protocol used for mapping an IP address to a physical machine address that is recognized in the local network. In simple terms, it helps device a local network find each other's MAC addresses based on their addresses. When a device wants to communicate with another device on the same network, it uses ARP to resolve the destina device's IP address to its MAC address. This allows the data to sent to the correct physical address on the network.	tion	Const Const	Incidents. I can assist you in a number of ways, including: Provide a summarized description of this incident - feel free to ask: me if you need more details Recomment response actions for this incident. Provide a list of incidents that have recently occurred on this workload. Each for incidents on other workloads that are similar to this
Type your message here	D		

Managed Detection & Response (MDR)

Let the experts monitor and react 24/7 to incidents in Acronis EDR for you.



Dedicated MSSP Program



Platform for MSSPs to provide Managed Detection and Response (MDR) service to Acronis MSP/SP

- Empower MSSPs to offer MDR services through the Acronis platform and software, including EDR, XDR, automated workflows, and Advanced Automation.
- A dedicated partner program to recruit MSSPs for delivering MDR services to Acronis MSPs
- Support growth by leveraging the trusted role of regional MSSP among SPs/MSPs.
- Enhance security service capabilities through comprehensive product training and guidance to effectively provide MDR.



* That is Acronis Advanced Security + XDR pack

Acronis security proven by independent evaluations







What is it about?

Communication Center (in-product inbox)

- Critical product updates
- Messages from Acronis Sales and Academy
- Invitations to trainings and webinars
- Meeting requests with Partner Success Managers
- Interview invitations from Product managers
- Always available right next to the Dashboard!



Al-based Chat

- Finds an answer for any question, from licensing clarification to detailed how-to guide
- Provides links to source documents
- Transfers to a live agent, if required
- Speaks your language
- Allows to have multiple chats

\equiv New chat	7 ×
(the second seco	
How can I assis	t you?
I'm here to support you and enhance y find quick solutions for questions relat pricing models, technical support, sc Ask me anythir	ed to application setting ript creation, and others.
Al policy ট	
(What can you do?) About Cyber	Protect Cloud services
	up security features
Onboarding customers How lice	ensing works
Type here	⊳
Enter to send. Shift+Enter to add a new line.	

AI-based Workflow builder and playbooks

- Automate standard operating procedures
- Do If-This-Then-That processes tasks
- Connect with third-party services, such as Slack, Outlook in a few clicks
- Simple, intuitive, UI-driven
- Samples catalog

Morkflow → n Isolate workload					Close Save
WORKFLOW EXECUTION HISTORY SE	TTINGS				
S Filter	1	Trigger EDR incident created	0	A Condition	×
Today					
🤣 Jul 10, 2024 19:21:10 (7 m 24 sec)	2	Condition Ways (2)	0	Execution details	
State: Error Finished at: 7 m 24 sec Last step: 7	3	Action Stop Process	•	Object Description	Condition
Jul 9. 2024	4	ft Condition Ways (3)	0	Step number	2
Jul 9, 2024		ways (3)		Status	Succeeded
🔺 Jul 0, 2024 19:21:10 (7 m 24 sec)	5	Action Quarantine Process	0	Status details	2
Jul 9, 2024 19:21:10 (7 m 24 sec)		↓		Started at	Jul 10, 2024 19:21:10
🔇 Jul 9, 2024 19:21:10 (7 m 24 sec)	6	Condition Ways (3)	0	Finished at	Jul 10, 2024 19:21:34
8 Jul 9, 2024 19:21:10 (7 m 24 sec)	7	Action Isolate device		Ouration	24 sec
🔥 Jul 9, 2024 19:21:10 (7 m 24 sec)	8	Action Add comment		 Path A: IID Step 3 - Action - Stop Pro 	Accepted
Jul 2, 2024					
🥝 Jul 2, 2024 19:21:10 (7 m 24 sec)	9	Action Send email		 All Step 1 - EDR incident created: Threa 	at status = Not mitigated
Jul 2, 2024 19:21:10 (7 m 24 sec)	10			 Step 1 - EDR incident created: Incident created: Seventiated Step 1 - EDR incident created: Seventiated 	
🥝 Jul 2, 2024 19:21:10 (7 m 24 sec)	11	Go to 8 - Add comment		Step 1 - EDR incident created: Sere Step 1 - EDR incident created: Verdi Step 1 - EDR incident created: Posit	ct = Malicious
	12	Co to 8 - Add comment		 Any Step 1 - EDR incident created: in 	vity level > 9 (3) cident detection type = Process Detection cident detection type = File detection
	13	T - Isolate device			
	14			Path B: (LSE) Step 4 - End (Default)	Declined

Power of CyberApp and Native integrations

Native integration between Acronis services

- Safe recovery
- Fail-safe patching
- Backup scanning for malware
- ... and many more

Native integration between Acronis and ISVs

 Seamless integration of third-party service into Acronis Cyber Protect Cloud console

Remediate entire incident	×
Analyst verdict	
• True positive	
Remediation actions	
✓ Step 1 – Stop threats	
Stops all processes related to the threat.	
Step 2 – Quarantine threats	
After being stopped, all malicious or suspicious processes and files are quarantined.	
Step 3 – Rollback changes	
Rollback first deletes any new registry entries, scheduled tasks or files created by the threat (and any of its ch threats). Next, rollback reverts any modifications made by the threat (or its children) to the registry, schedule and/or files existing on the workload prior to the attack.	
To optimize speed, rollback tries to recover items from the local cache. Items that fail to be recovered will be	
recovered by the system from backup images.	
Allow this response action to access encrypted backups using your stored credentials	
Affected items: Show (40)	
Recover workload	
If any of the above selected remediation steps fail completely or partially.	
Recovery point: 20 Jan, 2021, 6:45:23 AM 🔗	
Items to be recovered: Entire workload	
Prevention actions	
Add to blocklist	
Adds all threats from the incident to the blocklist in the selected protection plans. This action will prevent the threats from future executions.	ese
Patch workload	
Prevents further attacks by patching software that contains vulnerabilities used by attackers in order to get a foothold on the workload.	8

Ecosystem growth – 270+ integrations!





The Platform journey continues!

Talk to us at the booth



Yury Averkiev

SVP, Product Management



Nidhi Singh

Director, Product Management, Cybersecurity



Ramil Yusupov

Lead Product Manager, Backup



Dragos Florin Botin

Lead Product Manager, Management



Marina Smolyanaya

Senior Director of Product Management, Platform & Ecosystem



Rene Beekman

Lead Product Manager, Ecosystem

Ignacio Digon

Senior Product Manager, ISV integrations

Email us at: pm@acronis.com

Acronis Education

Grow your business with MSP Academy



Short modules. Big impact. Enroll today!



Acronis

Acronis Partner Day at MSP Global 2024

Time to **Go Native.**

Thank you, Ecosystem partners!



MSPGLOBAL in association with **Acronis**

Join us in 2025!

Acronis Partner Day at MSP Global October 20-21 | PortAventura, Spain



Register today:

go.acronis.com/MSPGlobal2025