

Acronis Cyber Protect for Microsoft 365 Licensing

Frequently Asked Questions (FAQs)

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| <p>1. What Microsoft 365 applications can be backed up with Acronis Cyber Protect?</p> | <p>The list of Microsoft 365 services that Acronis Cyber Protect can protect depends on the deployment model:</p> <ul style="list-style-type: none"> • Acronis Cyber Protect in cloud deployment can protect Microsoft 365 app, including Microsoft Exchange Online, Microsoft Teams, OneDrive for Business and SharePoint Online, and store data in the secure Acronis Cloud Storage • Acronis Cyber Protect in on-premises installation can protect Exchange Online only, but allows customers to use any type of storage, not only Acronis Cloud <p>A detailed feature comparison of Acronis Cyber Protect for Microsoft 365 in on-premises and cloud deployment models can be found in the Acronis Knowledge Base.</p> |
| <p>2. How is Microsoft 365 backup functionality licensed in Acronis Cyber Protect?</p> | <p>Acronis Cyber Protect for Microsoft 365 is available as a subscription license.</p> <p>To use Acronis Cyber Protect for Microsoft 365 in cloud deployment a customer needs to license the required number of seats (see below) and purchase enough Acronis Cloud Storage capacity to keep their backups. There are two purchase options available: a prepackaged starter pack or a fully customizable license.</p> <p>Acronis Cyber Protect Microsoft 365 Starter Pack</p> <p>The ready-to-use bundle, available at a special discounted price, contains 50GB of secure off-site Acronis Cloud Storage and a five seat license for Acronis Cyber Protect (available in one, three, or five year licenses). A customer can purchase as many starter packs as necessary and can combine it with additional seats and storage and with other Acronis Cyber Protect licenses.</p> |

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| | <p>Acronis Cyber Protect Microsoft 365 subscription license + Acronis Cloud Storage Add-on</p> <p>This option offers flexibility for organizations that require more seats and storage. Choose the required number of seats (one, three, or five year Acronis Cyber Protect licenses) and add the amount of cloud storage needed.</p> <p>To perform agent-based Microsoft 365 backup using the on-premises installation of Acronis Cyber Protect, users only need an Acronis Cyber Protect Microsoft 365 subscription license for the number of seats required (one, three, or five years). On-premises licenses allow customers to use any local or cloud storage, including Acronis Cloud Storage (must be purchased additionally).</p> <p>All types of the Acronis Cyber Protect for Microsoft 365 subscription licenses can be purchased via Acronis' online store or Acronis partner.</p> |
| <p>3. What is a seat?</p> | <p>One seat refers to either a Microsoft 365 user, a shared mailbox or a public folder and unlimited numbers of SharePoint Online sites and Teams.</p> <p>One seat for Microsoft 365 user covers all Microsoft 365 apps available to this user: one user's mailbox and OneDrive, (or one shared mailbox, or one public folder) and unlimited number of SharePoint Online sites and Teams.</p> <p>Examples of seat calculations for different business scenarios:</p> <ul style="list-style-type: none"> • Five users using Exchange Online and OneDrive for Business + one shared mailbox = six seats • 20 users using Exchange Online + one shared mailbox + one public folder + one Microsoft Teams team = 22 seats • 100 users using Exchange Online, OneDrive for Business + one SharePoint Online site + one shared mailbox = 101 seats |
| <p>4. How many seats do I need to back up SharePoint Online and Teams?</p> | <p>To back up SharePoint Online and Teams, just one seat is required.</p> |
| <p>5. How many seats do I need to backup a group mailbox?</p> | <p>To back up unlimited number of group mailboxes, just one seat is required.</p> |
| <p>6. Is the Microsoft 365 backup functionality of Acronis Cyber Protect available in both cloud and on-premises deployment options?</p> | <p>Yes, the Microsoft 365 backup functionality is available in both cloud and on-premises deployment options.</p> |