

How to simplify compliance for your most regulated clients with **Acronis** Email Archiving for Microsoft 365

Workplace inboxes are inundated with emails, and over time it becomes increasingly difficult to keep track of important information. Your most heavily regulated clients face challenges storing, locating and retrieving information within emails for e-discovery and regulatory compliance purposes. This is especially critical to organizations in highly regulated industries such as health care, finance, legal and government sectors. Managed service providers (MSPs) play a crucial role in helping their clients adhere to compliance requirements and maintain audit readiness as cost effectively as possible.

Acronis Email Archiving for Microsoft 365 is built for MSPs and empowers IT professionals to help clients meet regulatory compliance across the General Data Protection Regulation (GDPR), Health Insurance Portability and Accountability Act (HIPAA), Securities and Exchange Commission (SEC), Commodity Futures Trading Commission (CFTC) and BS 10008 Legally Admissible Information Standard.

Acronis Email Archiving simplifies e-discovery and compliance adherence for MSPs and their clients with compliance-focused capabilities, including:

1 Customizable data retention

Traditional backups are not searchable, and the downside is that all incoming and outbound emails are not reliably stored. Acronis Email Archiving continuously preserves every inbound and outbound email message in real time and stores them either according to customized retention policies or indefinitely.

2 Built-in access control and data encryption

With protection by design, the solution has role-based access control and data encryption out of the box. MSP technicians can provide granular access to specific users to protect sensitive data that is especially critical to safeguarding protected health information (PHI). Robust data encryption secures data in transit and at rest to ensure it remains protected from cyberattackers.

3 Assured right to access and erasure

Acronis Email Archiving offers different levels of access based on the user or as an administrator. This ensures the right to access respective information by authorized individuals without sacrificing privacy. For example, one user cannot access the archive of another user. As the administrator, you can retrieve the archives of any other user or from the entire company. Additionally, Acronis Email Archiving enables your MSP business to establish rights to erasure. Individuals can make a request to the administrator for their information to be deleted.

4 Secure archive storage

Your MSP business can provide secure and tamper-proof storage solutions for archived emails to clients. This is especially valuable to health care organizations

eager to meet HIPAA compliance. Additionally, one of the greatest challenges with preserving email data is that storage is costly and limited. Acronis Email Archiving delivers cost-effective, scalable storage that does not sacrifice performance or accessibility. As clients preserve more Microsoft 365 email data, scalable storage grows with your MSP business and clients' needs.

5 Detailed audit trails

Compliance regulators for GDPR, HIPAA, SEC, CFTC and BS10008 look for transparent and comprehensive audit trails as a requirement. Acronis Email Archiving provides holistic audit trails with detailed tracking of email access, modifications and logs to support evidence of actions within the solution.

6 Easy indexing and searchability

In a deluge of email data, finding the necessary information for e-discovery and compliance purposes is strenuous. Acronis Email Archiving offers robust indexing and search capabilities to help clients rapidly pinpoint and retrieve records with ease. With swift, intuitive and self-service search, the solution simplifies e-discovery for clients. Your MSP technicians can even search all mailbox archives using metadata search and find information based on specific parameters such as author, date of email creation, file size, subject line or message and attachment contents.

7 Reliable metadata preservation

Metadata sheds light on the origin of emails and key characteristics of messages. Acronis Email Archiving preserves metadata associated with emails to ensure authenticity and integrity. In fact, the solution enables MSPs to preview email archives using metadata search. In preview, administrators and clients can see text, attachments with formats, date stamps and more without needing to download or restore archives.

8 Unlock new revenue streams while reducing costs

You can manage Microsoft 365 protection and email archiving and other capabilities, including endpoint detection and response (EDR), extended detection and response (XDR) backup, disaster recovery and endpoint management in one console. With comprehensive cyber protection for Microsoft 365 environments, your MSP offering can leverage Microsoft's multibillion-dollar success, safeguard clients using Microsoft products and acquire new leads.

Acronis Cyber Protect Cloud with Email Archiving is natively integrated to reduce cost on point solutions. By consolidating cybersecurity, data protection and endpoint management in a single solution, MSPs of all sizes can strengthen their services, maximize IT efficiency and grow revenue without needing additional resources or IT talent.

Learn more about simplifying e-discovery and compliance for your clients with Acronis Email Archiving

LEARN MORE

Schedule a 1:1 demo of Acronis Email Archiving to see how it can benefit your MSP business

SCHEDULE A 1:1 DEMO

