

# Acronis Cyber Protect Cloud Integration with ConnectWise Command

Monitor clients' protection in the same place you manage other IT tools with our new integration

## What's the importance?

With cyberattacks growing in sophistication, speed, and intensity, service providers must realize that it's not a matter of if an attack will compromise their clients' systems, but when. However, managing different software and constantly switching between multiple management tools may lead to missed alerts and critical actions – putting clients at risk of permanent data loss.

The integration of Acronis with ConnectWise Command — intelligent remote monitoring and management (RMM) software with a 24/7 network operations center (NOC)—allows you to ensure your clients' data is always protected and alerts you about issues as they arise directly within the ConnectWise Command interface.

## Acronis Cyber Protect Cloud integration with ConnectWise Command

Acronis Cyber Protect Cloud — our single-agent solution for cybersecurity, data protection, and endpoint management — integrates with ConnectWise Command to make it easier than ever to keep an eye on the workloads you protect for your clients. By integrating the two dashboards, you can monitor the protection status across all of your accounts within the ConnectWise Command interface and get notified about any issue that develops.

## About Acronis Cyber Protect Cloud

The only single-agent solution that natively integrates cybersecurity, data protection, and management to protect data, endpoints, and systems.

### The world's best backup and recovery

Full-image and file-level backup and recovery safeguard data on more than 20 platforms – with near-zero RPOs and RTOs

### Enhanced with essential cyber protection at no additional cost

Our advanced machine intelligence-based behavioral detection engine stops malware, ransomware, and zero-day attacks on client endpoints and systems

### With protection management built for service providers

Enable thorough post-incident investigations and proper remediation, while keeping costs down by collecting digital evidence and storing it in a secure central repository.

## Acronis Cyber Protect Cloud integration with ConnectWise Command use cases

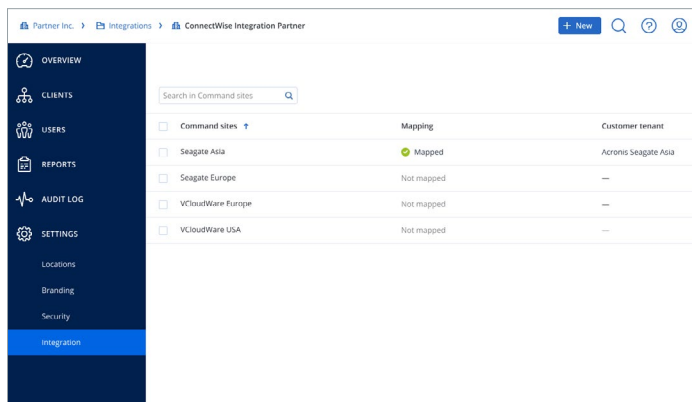
Keep your clients' workloads operational around the clock. Spend less time on administrative tasks and more growing your businesses.

### Simple Configuration

Set up the integration via the Acronis Cyber Protect Cloud management console quickly and easily. Get your API Credentials on ConnectWise Command and enter them into the Acronis Cyber Protect Cloud console to enable real-time monitoring of Acronis protection within your Command account.

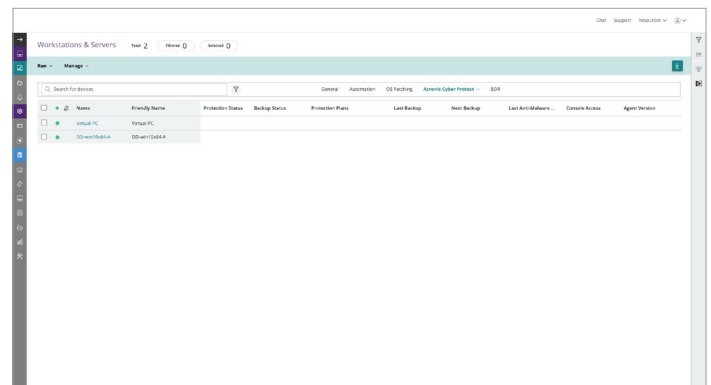
### Customer mapping

View all your accounts — referred to as “sites” in ConnectWise Command — within the Acronis Cyber Protect Cloud management console. You can select one or more Command sites and map them to an existing Acronis customer tenant.



### Unified monitoring

Get the tools you need to monitor your clients' entire IT environment — including protection status, antivirus and anti-malware scans, backup size and statistics. By integrating Acronis Cyber Protect Cloud with ConnectWise Command, you gain visibility into all of your protected workloads from the same place where you already manage everything else.



### Automated alerts

The integration synchronizes Acronis alerts to the alerts in the ConnectWise Command interface, allowing you to process them within your existing rules setup. Quickly react to and address protection issues and bring data back on-line faster.

Instant response time leads to better cyber protection and ensures that if a client needs to restore data, the files they need are available and up-to-date.

